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BT DIGITAL VIDEO BABY MONITOR 1000

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BT Digital Video Baby Monitor 1000

User Guide

Bringing it all together

Welcome...

to your BT Digital Video Baby Monitor 1000

- Large 2.8″ LCD screen so you can see your baby clearly
- Quality video experience with a high refresh rate for a smooth picture
- Digital sound quality lets you hear your baby breathe, gurgle, snuffle or cry with complete clarity
- Wireless range of up to 300m outdoors and up to 50m indoors (in ideal conditions) – giving you the freedom to move around with clear reception and no interference from other baby monitors
- Auto-adjusts between day and night modes so no need to press buttons in the dark
- Baby room temperature monitor
- 5 Lullabies
- Talk Back feature lets you instantly reassure and calm your baby
- Connect up to 4 cameras
- Out of range and battery low warnings

This User Guide provides you with all the information you need to get the most from your BT Digital Video Baby Monitor 1000.

Please read this guide carefully and keep it for future reference.

Need help?

If you have any problems setting up or using your BT Digital Video Baby Monitor 1000 (or would like any additional or replacement batteries), call our free BT Digital Video Baby Monitor 1000 Helpline on 0808 100 6554*. Our dedicated advisors are more likely to be able to help you than the retailer where you made your purchase.

Alternatively, you may find the answer in the 'Help' section at the back of this guide.

Additional answers to Frequently Asked Questions are also available from www.bt.com/producthelp

* Calls made from within the UK mainland network are free. Mobile and international call costs may vary.

Got everything?

- Baby unit
- Parent unit
- Rechargeable battery for your Parent unit
- 1 x battery compartment cover for your Parent unit
- 1 x power adaptor for your Parent unit (item code 064761)
- 1 x power adaptor for your Baby unit (item code 064785)
- Wall mounting bracket, screws (x2) and wall plugs (x2)

Important safety information

- Your BT Digital Video Baby Monitor 1000 is designed to be an aid and should not be used as a substitute for responsible and proper adult supervision.
- Make sure the Baby unit, Parent unit and mains adaptor cables are kept out of reach of your baby – at least one metre away.
- Never place the Baby unit inside your baby's cot, bed or playpen.
- Never cover your Parent or Baby units (e.g. with clothes, towels or blankets).
- Never use or place your Parent or Baby units in moist places or near water.
- If travelling abroad, make sure that the voltage shown on the mains power adaptor corresponds to the local mains power before connecting to the power supply.
- There is a risk of explosion if the batteries are replaced by an incorrect type. Only use the supplied battery for the Parent unit (or a replacement as advised by the Helpline). Only use x4 AA batteries (not supplied) for the Baby unit. You can use rechargeable batteries but the Baby unit will not charge them.
- Dispose of used batteries according to the instructions. Do not dispose of batteries in a fire as they may explode.
- Only use the power adaptor cables supplied. Using an incorrect power adaptor could seriously damage the product.

- Do not try and disassemble, open or remove parts of the product. Contact the Helpline for any repairs.
- During continual use the Baby unit and Parent unit power adaptors may become warm to the touch. This is normal and is not something to be concerned about.

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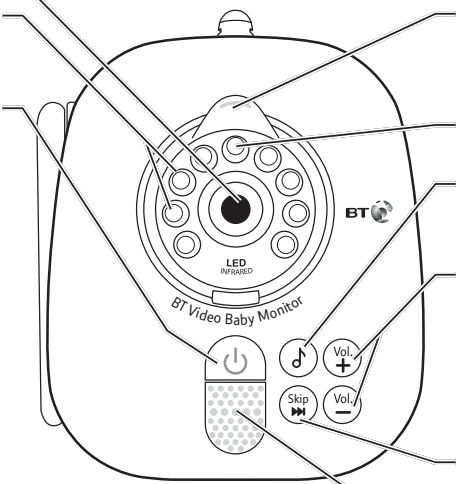
Your BT Digital Video Baby Monitor 1000

Baby unit

The Baby unit is also referred to as a CAM (camera) in this guide.



Camera

Infra red LEDs
Back-up light for night vision.

Power on/off
Press and hold to turn on or off.

Red light is on when the Baby unit is powered by batteries.

Green light is on when the Baby unit is powered by the power adaptor.

Flashes red when the Baby unit battery is low.

Flashes red and green alternately when the Baby unit is in pairing mode.

Camera angle adjustment tab
Pull to adjust the camera angle.

Light sensor

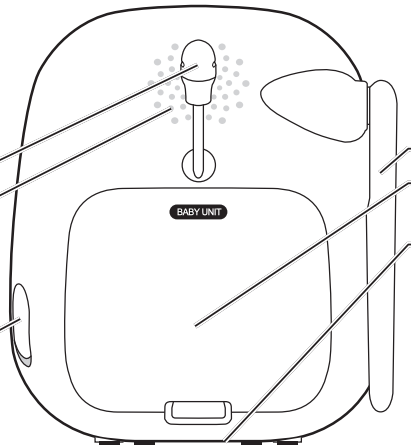
♪
Press to play and stop lullabies.

Volume +/-
Press to increase or decrease the volume.

Skip
Press to skip to the next lullaby.

Microphone

Back of Baby unit



Temperature sensor

Speaker
To listen to lullabies and parent's voice when Talk feature is used.

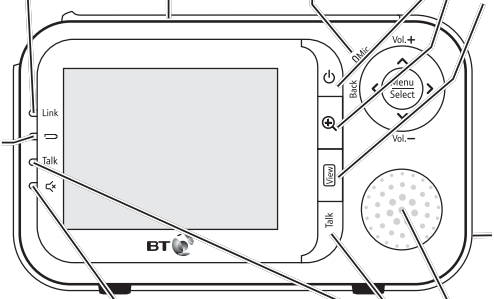
Power socket
(beneath the rubber cover)

Antenna

Battery compartment cover

Threaded socket (6mm)
Used for the wall mounting bracket supplied or a tripod (not supplied).

Parent unit



Link light
On = strong signal is detected between the Parent and Baby unit.
Flashing = Parent unit cannot link to the Baby unit.
Off = Parent unit is turned off.

Battery light
On = Parent unit battery is being charged.
Flashing = Parent unit battery is low and needs charging.
Off = Parent unit battery is fully charged (if connected to mains power) or Parent unit battery is adequate (when operated using the battery).

Antenna

Microphone

Power on/off
Press and hold to turn on or off.

Zoom
Whilst viewing in single-CAM mode, press to zoom in or out.

View
Press repeatedly to view an individual camera or all cameras at the same time.
Press and hold to turn the screen off or press to turn it on.

Power socket
(beneath the rubber cover).

Speaker
To listen to sounds transmitted from the Baby unit.

Talk
Whilst viewing in single-CAM mode, press and hold to talk to the Baby unit.

light
On = Parent unit screen is in multi-CAM mode or the Parent unit speaker volume is turned off.

Talk light
On = Parent unit is talking to the Baby unit.

Parent unit continued

Up/Vol+

Press to increase the Parent unit speaker volume.

Press to scroll up a menu.

Whilst viewing in zoom mode, press to move up.

Whilst viewing in multi-CAM mode, press to scroll up to highlight a certain camera.

Back

In menu mode, press to return to the previous menu.

Whilst viewing in zoom mode, press to move to the left.

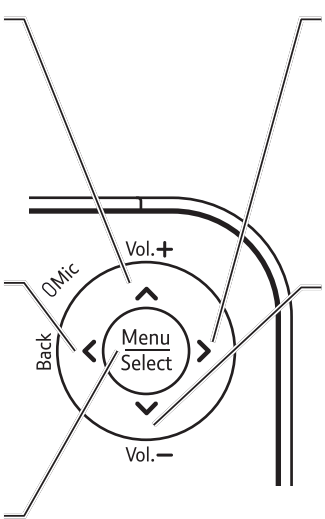
Whilst viewing in multi-CAM mode, press to move left to highlight a certain camera.

Menu/Select

Press to enter the menu.

In menu mode, press to select an option or save a setting.

Whilst viewing in multi-CAM mode, press to select a certain camera.



›

Whilst viewing in zoom mode, press to move right.

In menu mode, press to select an option.

Whilst viewing in multi-CAM mode, press to move right to highlight a certain camera.

Down/Vol –

Press to decrease the Parent unit speaker volume.

Press to scroll down a menu.

Whilst viewing in zoom mode, press to move down.

Whilst viewing in multi-CAM mode, press to scroll down to highlight a certain camera.

Parent unit screen display icons

Connection status

displayed when strong signal strength is detected between the Baby and Parent unit.

or displayed when moderate signal strength is detected between the Baby and Parent unit.

displayed when the link between the Baby and Parent unit is lost.

Zoom

Displayed when the camera at the Baby unit has been zoomed in.

Lullaby

Displayed when a lullaby is playing at the Baby unit.

Temperature alert

Displayed when the temperature alert is set to on.

18 °C Current temperature

Displays the temperature in the room where the Baby unit is.

Sound level indicators

Light up to indicate the level of sound being transmitted from the Baby unit.

Speaker volume

Light up when adjusting the speaker volume level.

Parent unit screen display icons continued

CAM 1, 2, 3, 4 Current view status

Displays the number of the Baby unit that is being viewed when in single-CAM mode.

Displays the highlighted Baby unit when in multi-CAM mode.

The icon does not appear when the Parent unit has no paired Baby unit.

Battery status

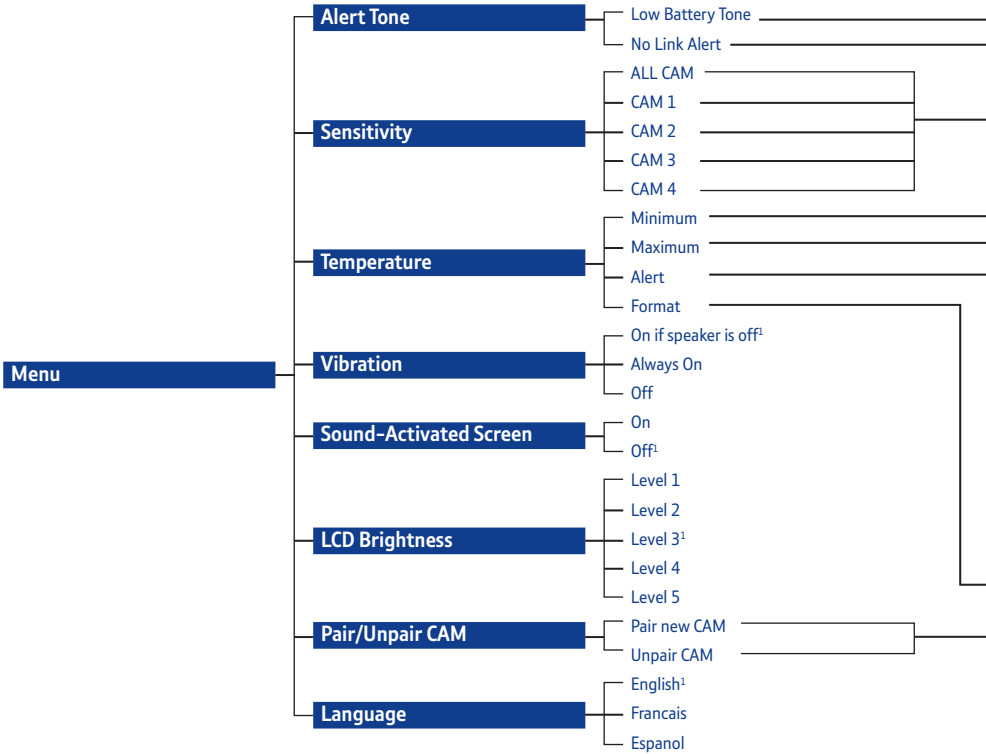
The battery icon will scroll when charging.

Displayed when the battery is fully charged.

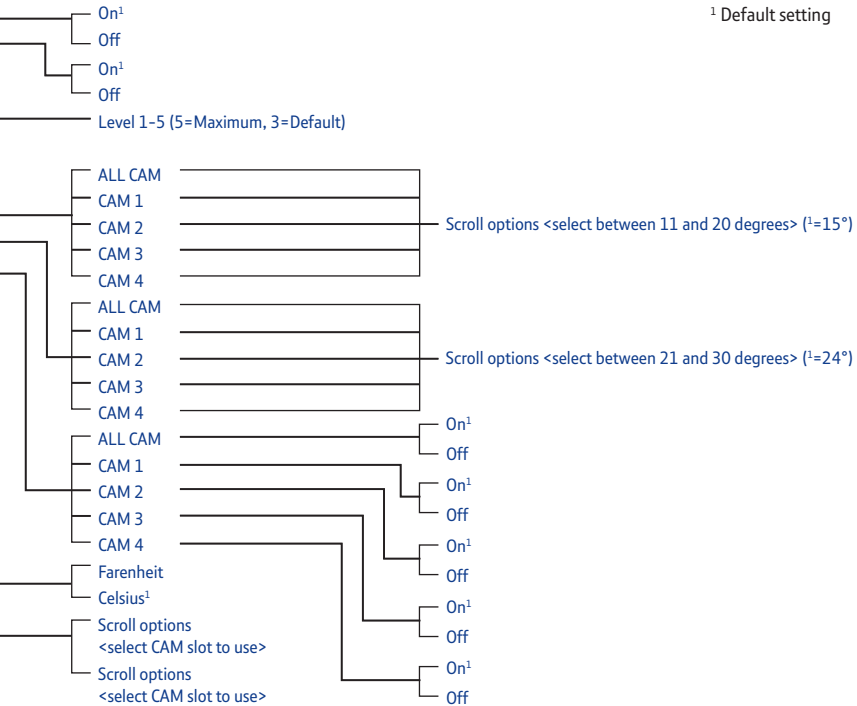
Displayed when the battery is low and needs charging.

Displayed when no battery is installed but is operating using the power adaptor, or the battery has been installed incorrectly.

Parent unit menu map



[1] Default setting



Setting up

WARNING
Only use the battery supplied. Using another type could permanently damage the unit.

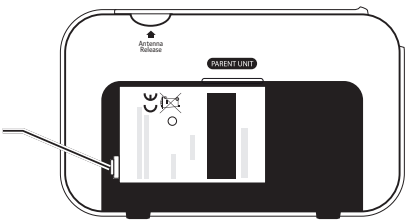
Battery performance
The operating time for using the rechargeable battery is limited. It will last for approximately 6 hours in standby mode but this will vary depending on the sensitivity level you have set, your actual use and the age of the battery. Therefore, if you want to monitor your baby for long periods we strongly recommend you connect the power adaptor to the Parent unit, especially at night.

Please note that new batteries do not reach full capacity until they have been in normal use for several days. The charge capacity of rechargeable batteries will reduce with time as they wear out, so reducing the performance time of the Parent unit. Eventually they will need to be replaced. New batteries can be obtained from the BT Digital Video Baby Monitor 1000 Helpline on 0808 100 6554*.

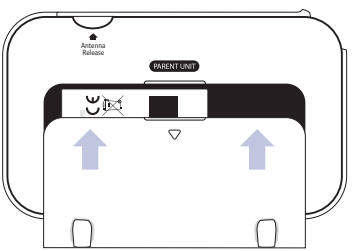
Parent unit

1. Remove the plastic protective film from the front of the unit.

   Insert the battery supplied into the battery compartment. It will only fit one way round.



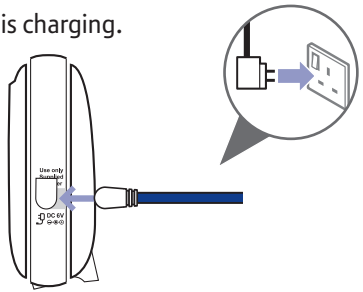
2. Replace the battery compartment cover by aligning the cover flat against the battery compartment, then slide it towards the centre of the Parent unit until it clicks into place.



Removing the battery

If you ever need to remove the battery, unplug the power adaptor and then open the battery compartment cover. Move the battery release tab (see diagram on page 16 for position) to the right to release the battery.

3. Plug the power adaptor cable (item code 064761) into the socked marked on the side of the Parent unit and plug the other end into the mains power and switch on. The light on the front of the Parent unit will turn on while the battery is charging.



4. Leave the battery to charge continuously for 12 hours before you switch the Parent unit on. When the battery is fully charged the light on the side of the Parent unit will turn off.

The Parent unit rechargeable battery will lose charge over a period of time, even if switched off.

If the Parent unit is not going to be used for a long time, remove the battery to prevent any possible leakage.

Battery low warning

When the battery is low the screen will display **Battery low at Parent unit** and the icon. The light will also flash and you will hear a short alert beep. You will need to recharge the Parent unit without interruption for approximately 30 minutes to give the Parent unit enough charge to use for a short time. If the Parent unit is turned off during charging, the battery will charge more quickly.

WARNING

Only use the power adaptor supplied. Using an incorrect power adaptor could permanently damage your product.

Make sure the Parent unit and power adaptor cable are kept away from the reach of children.

You can charge the battery when the Parent unit is switched on but this will extend the charging time.

WARNING
Do not mix old and new batteries. Only use the recommended type of 4 AA batteries. Using other types could permanently damage the unit.

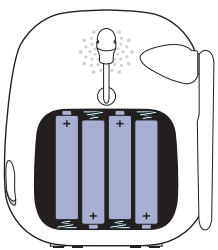
Battery performance
The operating time for using AA batteries is approximately 8 hours depending on light conditions and feature usage. Therefore, if you want to monitor your baby for long periods we strongly recommend you connect the power adaptor to the Baby camera unit.

5. Once the Parent unit battery has fully charged, press the button on the Parent unit until the screen becomes active. The battery icon on the top line of the screen will be solid to indicate that the battery is fully charged .

Baby unit

The Baby unit can be powered up using the power adaptor provided or using 4 AA batteries (not supplied). Even if the power adaptor is used, we recommend that you also install batteries to guarantee continual operation in the case of a power cut.

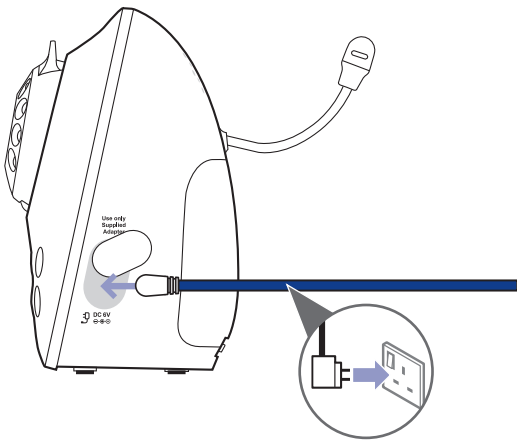
1. Install 4 AA batteries (not supplied) into the battery compartment as shown observing the polarity markings inside. Then replace the battery compartment cover.



Removing the batteries

If you ever need to remove the batteries, unplug the power adaptor and then open the battery compartment cover and use the ribbon to gently pull them out.

2. Plug the power adaptor cable (item code 064785) into the socked marked on the side of the Baby unit and plug the other end into the mains power and switch on.



If the Baby unit is not going to be used for a long time, remove the batteries to prevent any possible leakage.

Rechargeable batteries can be used but the Baby unit cannot charge the rechargeable batteries.

Battery low warning

When the batteries are low the light on the button of the Baby unit will flash red. You will need to replace the batteries.

WARNING

Only use the power adaptor supplied. Using an incorrect power adaptor could permanently damage your product.

Make sure the Baby unit and power adaptor cable are kept away from the reach of children.

The Baby unit camera may be angled down by pulling the tab on top of the camera towards you.

Positioning and operating range

Positioning

We recommend you place the Baby unit between 1-2 metres away from your baby for best performance. Make sure the unit and cable is out of reach of your baby.

Do not place the Parent and Baby units too close together as you will hear a high-pitched noise, this is normal. The units are designed to be located at a distance from one another, e.g. in separate rooms.

Operating range

The operating range is up to 300 metres outdoors and 50 metres indoors. The actual operating range may vary depending on the environmental conditions and other interferences such as walls, doors and other obstructions.

The Baby unit may not detect sounds when the sensitivity level is set below a certain level so you may wish to increase the sensitivity level, see page 32. You may also need to turn the loudspeaker volume up on the Parent unit to hear the sounds transmitted from the Baby unit, see page 27.

Testing the units before use

It is important that you test the units before use and at regular times thereafter, especially if they have not been used for some time.

To test your units

1. Place the Parent and Baby units in the same room but make sure they are at least 2 metres apart.
2. Press and hold the button on the Baby unit until the Power light on the button turns on.
3. Press and hold the button on the Parent unit until the display shows **Waiting for linking** and the Link light flashes.
4. Press the button on the Parent unit to view the image from the Baby unit.

If no connection can be established, the Parent unit will display **No link to CAM** for a few seconds, then **Waiting for linking...** The Link light will continue to flash.

Pairing the units

The Parent and Baby unit supplied are already paired. You can add or replace Baby units purchased separately to your baby monitor system. You can pair a maximum of four Baby units to your Parent unit. Each new Baby unit must be paired to the Parent unit before use, see page 40 for instructions.

Important
Before you wall mount, please check that:

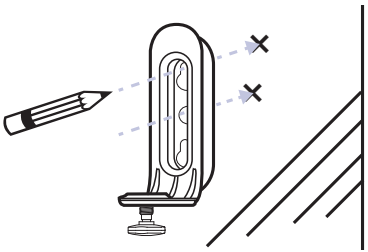
- the wall can support the weight of the product
- the power adaptor will reach the power socket
- you are not drilling into any hidden wiring or plumbing

BT are not responsible for any damage/injury caused while attempting to wall mount your product.

Wall mounting the Baby unit – optional

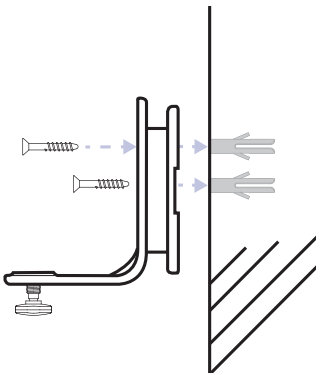
The Baby unit is ready for tabletop use but you can wall mount it using the wall mounting bracket supplied if you wish to. Make sure you test the units (see page 21) from the proposed position before wall mounting.

1. Place the wall mounting bracket against the wall where you want to wall mount the Baby unit and use a pencil to mark the top two holes as shown.

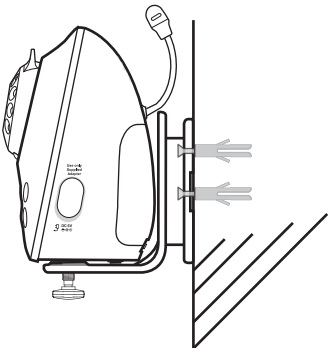


2. Remove the wall mounting bracket and check the reception strength of the Baby unit and camera angle before drilling two holes in the wall using a 5mm drill bit.

3. Align the wall mounting bracket and screws with the holes in the wall as shown. Make sure you attach the screw in the middle hole first so that the wall mounting position is fixed, then attach the other screw in the top hole.



4. Place the Baby unit onto the wall mounting bracket and tighten the screw into the threaded socket at the bottom to secure the Baby unit in place.



Your BT Digital Video Baby Monitor 1000 is now ready for use.

Using the Baby unit

Switch the Baby unit on/off

1. Press and hold the button until the light on the button turns on.
2. To turn the Baby unit off, press and hold the button for 2 seconds. The light will turn off.

Adjust the Baby unit loudspeaker volume

You can adjust the loudspeaker volume from Level 1 to Level 5. The default setting is Level 3. If you adjust the loudspeaker volume it will also adjust the parent voice (Talk) playback volume.

1. Press the or button on the Baby unit at any time to increase or decrease the loudspeaker volume.

When the maximum or minimum volume levels have been reached you will hear an error tone.

Play lullabies from the Baby unit

The Baby unit has five lullabies that can be played to gently soothe your baby. The total lullaby playback time is about 15 minutes and it starts from where you stopped it last time.

Lullaby playback will be paused if the Talk feature is being used, when finished lullaby playback will resume.

To play lullabies

Press the button to play.

Press the button to skip to the next lullaby.

Press the button to stop playback.

The infrared LED's may glow red slightly when viewed in dark conditions. This is normal.

Night vision

To help you monitor your baby at night, the Baby unit automatically uses the light from its infrared LEDs when it is turned on in a dark room. However, it only transmits black and white images in this mode.

Using the Parent unit

Switch the Parent unit on/off

1. Press and hold the button until the display screen turns on.
2. To turn the Parent unit off, press and hold the button until the display screen turns off.

Adjust the Parent unit loudspeaker volume

You can adjust the loudspeaker volume from Volume 1 to Volume 7 or you can switch it off. The default setting is Volume 4. When the loudspeaker volume is set to off, the icon appears on the screen and the light turns on.

1. Press the Vol.+ or Vol.– button on the Parent unit to increase or decrease the loudspeaker volume.

Zoom

You can zoom in or out while viewing images transmitted from the Baby unit.

Zoom in or out in single-CAM mode

1. Press the button to zoom in. Use the Vol.+, Vol.–, Back or button to move the zoomed image up, down, left or right.
2. To zoom out again, press the button.

View

You can change the screen to view images from different Baby units (if you have more than one Baby unit), or you can turn the screen off.

To view different Baby units

Multi-CAM mode is not available if only one Baby unit is paired to the Parent unit.

1. Press the View button to select the Baby unit you want: **CAM 1**, **CAM 2**, **CAM 3**, **CAM 4** or **multi-CAM**.

Zoom in or out in multi-CAM mode (if you have more than one Baby unit)

1. Use the Vol.+, Vol.–, Back, or button to choose the Baby unit you want, then press the or Menu Select button.
2. Press the button again to zoom in. Use the Vol.+, Vol.–, Back, or button to move the zoomed image up, down, left or right.
3. To zoom out again, press the button.

To turn the screen on/off

1. Press and hold the View button until the screen turns off.
2. To turn the screen back on, press any button.

Talk to the Baby unit

You can use the Parent unit Talk feature as a one-way intercom to comfort and reassure your baby. By speaking into the Parent unit your baby will hear your voice from the Baby unit. Please note that when using the Talk feature you will not be able to hear your baby until you release the Talk button.

1. If you have more than one Baby unit you may need to press the View button first to select the Baby unit you want to talk to.
2. Press and hold the Talk button to speak to your baby, you should speak towards the MIC (microphone) on the Parent unit. Your voice will be heard from the Baby unit and while the Talk button is depressed the Talk light will be on.

   When using the Talk feature, hold the Parent unit approximately 30cm in front of your mouth when talking to baby.

The Talk feature will not work in multi-CAM view mode. You will need to select a Baby unit in single-CAM view mode to use Talk.

If the loudspeaker volume on the Parent unit is set to off, it will be reset to the default volume setting after you press and hold the Talk button.

Lullaby playback will be paused if the Talk feature is being used, when finished lullaby playback will resume.

Parent unit settings menu

Using the menu

The Menu Select button on the Parent unit can be used to select and change settings on the Baby and Parent units. You can access the menu by:

1. Press the Menu Select button.
2. Press the Vol.+ or Vol.– button to scroll through the menu options. When the menu option you want is highlighted on the left, press the Menu Select or › button to enter it.
3. Press the Vol.+ or Vol.– button until the feature or option you want is highlighted on the right, then press the Menu Select or › button to enter the feature menu or to confirm your selection. You will hear a confirmation tone.

To return to the previous menu at any time, press the Back ‹ button.

Turn the battery low alert tone on/off

The default setting is on.

The Baby unit low battery alert will only work when viewing that particular Baby unit in single-CAM or multi-CAM mode.

The Parent unit will emit an alert tone when the Parent or Baby unit battery is low.

1. Press Menu Select.
2. Press Vol.– or Vol.+ to highlight **ALERT TONE**, then press Menu Select or ›.

3. Press Menu Select or › again to select **Low Battery Tone**.
4. Use Vol.+ ^ or Vol.– v to select **On** or **Off**, then press Menu Select to confirm. You will hear a confirmation tone.

Turn the No link alert on the Parent unit on/off

The Parent unit will beep whenever the link between the Parent and Baby unit is lost. You can turn this alert beep on or off.

1. Press Menu Select.
2. Press Vol.– v or Vol.+ ^ to highlight **ALERT TONE**, then press Menu Select or ›.
3. Use Vol.– v or Vol.+ ^ to highlight **No Link Alert**, then press Menu Select or ›.
4. Use Vol.– v or Vol.+ ^ to select **On** or **Off**, then press Menu Select to confirm. You will hear a confirmation tone.

The default setting is on.

The No link alert will only work when viewing that particular Baby unit in single-CAM or multi-CAM mode.

To briefly override the sensitivity setting, to hear all sounds in baby's room (for 15 seconds), briefly press the Talk button on the Parent unit.

Sensitivity level

You can change the sensitivity level of sounds being received from the Baby unit from Level 1 to Level 5 (maximum). The default setting is Level 3. The higher the sound sensitivity level is set, the more sensitive the Baby unit is in detecting sounds transmitted from the Baby unit to the Parent unit.

If you want the Baby unit to be very sensitive in detecting sounds, you may wish to set the sensitivity to Level 5 (maximum) so that the Baby unit will detect any sounds including background noises. If you want it to be less sensitive in detecting sounds, you may wish to set the sensitivity to a lower level (Level 1 – 4), so that the Baby unit will transmit sounds to the Parent unit only when your baby is making a noise.

The Baby unit(s) must be turned on in order to enter the sensitivity menu of the Parent unit.

To set the sound sensitivity level of the Baby unit

1. Press Menu Select.
2. Press Vol.– or Vol.+ to highlight **SENSITIVITY**, then press Menu Select or >.

3. Press Vol.– or Vol.+ to choose the Baby unit you want or all Baby units, then press Menu Select or ›.
4. Use Vol.– or Vol.+ to select the level you want from Level 1 to Level 5, then press Menu Select to confirm. You will hear a confirmation tone.

Room temperature monitor

There is a temperature sensor on the Baby unit to monitor the temperature in your baby's room. When the temperature alert is set to On, an alert beep will sound to warn you when the temperature is out of the range you have set.

Set the minimum room temperature

You can set the minimum temperature between 11°C (52°F) and 20°C (69°F). The pre-set minimum temperature is 15°C (57°F).

1. Press Menu Select.
2. Press Vol.– or Vol.+ to highlight **TEMPERATURE**, then press Menu Select or ›.

IMPORTANT!

The temperature sensor used in this BT Digital Video Baby Monitor 1000 is intended as a guide, to provide parents with an indication of the room temperature in which the unit has been placed.

It is designed to operate within an approximate tolerance of 2°C and is not intended to be as accurate as some medical devices.

Please note that your own temperature reference e.g. your central heating thermostat may not be as accurate, possibly due to tolerances and positioning of the thermostat in relation to the Baby monitor sensor.

Pre-set temperature alert range

The Baby unit comes with pre-set maximum and minimum temperatures, **as recommended by the UK Department of Health as part of the recommendations to reduce the risk of cot death.** If the temperature falls below or goes above the setting an alert will sound on the Parent unit if the temperature alert is set to On. The temperature alert pre-set temperatures are 15°C (and below) and 24°C (and above).

Healthcare professionals advise that the ideal temperature for your baby's room is between 16°C and 20°C.

3. Press Menu Select or › again to select **Minimum**.
4. Press Vol.– or Vol.+ to choose the Baby unit you want or all Baby units, then press Menu Select or ›.
5. Use Vol.– or Vol.+ to select the temperature you want, then press Menu Select to confirm. You will hear a confirmation tone.

Set the maximum room temperature

You can set the maximum temperature between 21°C (70°F) and 30°C (86°F). The pre-set maximum temperature is 24°C (85°F).

1. Press Menu Select.
2. Press Vol.– or Vol.+ to highlight **TEMPERATURE**, then press Menu Select or ›.
3. Press Vol.– or Vol.+ to highlight **Maximum**, then press Menu Select or ›.
4. Press Vol.– or Vol.+ to choose the Baby unit you want or all Baby units, then press Menu Select or ›.

5. Use Vol.– or Vol.+ to select the temperature you want, then press Menu Select to confirm. You will hear a confirmation tone.

Turn the temperature alert on or off

1. Press Menu Select.
2. Press Vol.– or Vol.+ to highlight **TEMPERATURE**, then press Menu Select or ›.
3. Press Vol.– or Vol.+ to highlight **Alert**, then press Menu Select or ›.
4. Press Vol.– or Vol.+ to choose the Baby unit you want or all Baby units, then press Menu Select or ›.
5. Use Vol.– or Vol.+ to select **On** or **Off**, then press Menu Select to confirm. You will hear a confirmation tone.

The default setting is On.

The temperature alert will only work when viewing that particular Baby unit in single-CAM or multi-CAM mode.

Set the temperature format

You can set the temperature format as either Celsius or Fahrenheit. The default setting is Celsius.

1. Press Menu Select.
2. Press Vol.– or Vol.+ to highlight **TEMPERATURE**, then press Menu Select or ›.
3. Press Vol.– or Vol.+ to highlight **Format**, then press Menu Select or ›.
4. Press Vol.– or Vol.+ to choose **Celsius** or **Fahrenheit**, then press Menu Select to confirm. You will hear a confirmation tone.

Vibrate

You can set whether you want the Parent unit to vibrate. The vibrate setting is pre-set to On if speaker is off.

1. Press Menu Select.
2. Press Vol.– or Vol.+ to highlight **VIBRATION**, then press Menu Select or ›.
3. Press Vol.– or Vol.+ to choose **On if speaker is off**, **Always on** or **Off**, then press Menu Select to confirm. You will hear a confirmation tone.

The following events will cause the Parent unit to vibrate (when set to do so):

- Low battery alert (Parent or Baby unit).
- Loss of link alert.
- Temperature alert.
- Sensitivity level exceeded.

Even when enabled, the sound activated acreen functionality will temporarily be suspended if you press any button on the Parent unit. To resume sound activated screen functionality, press and hold the View button until the screen turns off.

The Parent unit will only turn On if the sounds detected are from the last viewed camera, or any camera if the view was multi-CAM mode.

Sound activated screen

When the Parent unit screen is turned off (see page 28), you can set the screen to turn on automatically whenever there are sounds detected from the Baby unit(s). The Parent unit screen will turn off automatically when no sounds are detected from the Baby unit(s) within 30 seconds. The default setting is Off.

1. Press Menu Select.
2. Press Vol.– or Vol.+ to highlight **SOUND-ACTIVATED SCREEN**, then press Menu Select or ›.
3. Press Vol.– or Vol.+ to choose **On** or **Off**, then press Menu Select to confirm. You will hear a confirmation tone.

Parent unit screen brightness

You can change the brightness of the Parent unit screen from between Level 1 to Level 5. The default setting is Level 3.

1. Press Menu Select.

2. Press Vol.– or Vol.+ to highlight **BRIGHTNESS**, then press Menu Select or ›.
3. Press Vol.– or Vol.+ to select the brightness you want from **Level 1** to **Level 5**, then press Menu Select to confirm. You will hear a confirmation tone.

Display language

You can select the language to be displayed on screen: **English**, **French** or **Spanish**. The default setting is English.

1. Press Menu Select.
2. Press Vol.– or Vol.+ to highlight **LANGUAGE** (or **LANGUE** if French is set or **IDIOMA** if Spanish is set), then press Menu Select or ›.
3. Press Vol.– or Vol.+ to choose **ENGLISH**, **FRANCAIS** or **ESPANOL**, then press Menu Select to confirm. You will hear a confirmation tone.

Pair/unpair CAM

The Parent and Baby unit supplied are already paired but you can add or replace Baby units you purchase separately. You can pair a maximum of four Baby units to your Parent unit. Each new Baby unit must be paired to the Parent unit before you can use it.

To pair a Baby unit to the Parent unit

Firstly, make sure the Baby and Parent units are turned on, see pages 25 and 26.

1. Press Menu Select on the Parent unit.
2. Press Vol.– or Vol.+ to highlight **PAIR/UNPAIR CAM**, then press Menu Select or ›.
3. Press Menu Select or › again to select **Pair new CAM**.
4. Press Vol.– or Vol.+ to choose a Baby unit slot, then press Menu Select.

If pairing fails, the screen will display **Pairing failed**. Try the pairing procedure again.

If you pair a new Baby unit to an already occupied Baby unit slot it will unpair the current Baby unit.

Only one Baby unit can be paired at a time.

If you have any problems pairing or need additional cameras, call us on 0808 100 6554* or go to www.bt.com/mybabymonitor for more information.

5. When the display shows **Please press both** Vol.+ and Vol.− **keys on CAM side until POWER indicator flashes Red and Green light**, press and hold the Vol.+ and Vol.− buttons for 5 seconds on the new Baby unit. The light on the ⏻ button of the new Baby unit will flash red and green alternately.

6. When pairing has been successful, the screen will display the image from the newly paired Baby unit. The light on the ⏻ button of the new Baby unit will turn red when it is powered by AA batteries or green when powered by the power adaptor.

You have 60 seconds to complete the pairing process once the Parent unit display shows **Please press both** Vol.+ **and** Vol.− **keys on CAM side until POWER indicator flashes Red and Green light.**

To unpair a Baby unit from the Parent unit

Firstly, make sure the Baby and Parent units are turned on, see pages 25 and 26.

1. Press Menu Select on the Parent unit.
2. Press Vol.– or Vol.+ to highlight **PAIR/UNPAIR CAM**, then press Menu Select or ›.
3. Press Vol.– or Vol.+ to select **Unpair CAM**, then press Menu Select.
4. Press Vol.– or Vol.+ to select the Baby unit you want to unpair, then press Menu Select.
5. When the display shows, **To unpair CAM # from the system, press ⊕ key**, press the ⊕ button.
6. When the display shows, **Press Menu Select key to confirm**, press Menu Select.
7. When unpairing has been successful, the screen will display the image from the next paired Baby unit. If there is no paired Baby unit, the screen will display **NO CAM paired**.

Help

If you have any problems setting up or using your BT Digital Video Baby Monitor 1000, firstly see the answers below to frequently asked questions. If you still have difficulties, call the Helpline on 0808 100 6554*.

My Parent and Baby units do not work at all

- check that the power adaptor cables are inserted correctly into the Parent and Baby unit(s) and switched on at the wall socket, see pages 17 and 19.
- check that the batteries are installed correctly in the Parent and Baby unit(s) and that the Parent unit battery has been charged correctly, see pages 16 and 18. If the Parent unit battery is completely flat, it may take up to 30 minutes to charge before it can be used for a short time.
- check that the Parent and Baby unit(s) are turned on, see pages 25 and 26.
- the Parent unit may be too far from the Baby unit(s), move the Parent unit closer.
- large obstructions may affect the signal between the Parent and Baby unit(s). Try to position the Baby unit(s) away from large obstructions.
- other electrical products may cause interference. Try to position your Parent and Baby unit(s) as far as possible from other electrical devices such as wireless routers, radios, mobile phones, televisions, personal computers, cordless phones etc.
- try unplugging the power adaptor cables from both units, wait 15 seconds, then plug them back in. Turn the units on and allow 1 minute for the Parent and Baby unit(s) to link.

My Parent and Baby unit(s) are producing a high-pitched noise

- the Parent and Baby unit(s) may be too close together. Make sure they are at least two metres apart.
- you may be too close to the Baby unit when you press and hold the Talk button. Make sure they are at least two metres apart.
- you may have set the sensitivity level too high. Try adjusting to a lower level to avoid audio feedback, see page 32.

The Parent unit plays all sounds from the Baby unit and I think it is too noisy

- you may have set the sensitivity level to Level 5 (maximum). If so, the Baby unit will transmit any sound detected to the Parent unit. To lower the sensitivity level, see page 32.
- you may need to adjust the loud speaker volume on the Parent unit, see page 27.

The Parent unit doesn't play any sound when there is noise from the Baby unit

- make sure the Parent unit has power. Check that the power adaptor cable is correctly connected and the power is turned on at the wall socket, see page 17. Make sure that the battery in the Parent unit is fully charged, see page 16-17.
- make sure the Parent unit is turned on, see page 26 and that the loud speaker volume is not set to off, see page 27.
- make sure the Parent unit is not monitoring in multi-CAM mode, see page 28.
- check that the sensitivity level is not set too low, see page 32.

The link between the Baby and Parent unit is lost every now and then and I'm experiencing sound or video interruptions

- move the Parent and Baby unit closer together (but not less than 2 metres) as the Parent unit may be out of range.
- Reset the units by turning them off and unplugging the power adaptor cables. Wait for 15 seconds and plug them back in. Turn the units on and allow up to one minute for them to link.

The battery does not charge in the Parent unit

- make sure the battery is installed correctly, see page 16. The battery light on the Parent unit should be on when charging.
- try removing the battery completely and installing it again, then charge for up to 12 hours.
- if the battery is completely flat, it may take up to 30 minutes to charge the Parent unit before it can be used for a short time.
- after time the battery may begin to wear out so you might need to purchase a new battery, contact the Helpline.

General information

Cleaning

Your units have a durable plastic casing that should retain their lustre for many years. To clean, use only a soft cloth slightly dampened with water or a mild soap. Do not use excess water or cleaning solvents of any kind.

Guarantee

Your BT Digital Video Baby Monitor 1000 is guaranteed for a period of 12 months from the date of purchase.

Subject to the terms listed below, the guarantee will provide for the repair of, or at BT's or its agent's discretion the option to replace the BT Digital Video Baby Monitor 1000 or any component thereof, which is identified as faulty or below standard, or as a result of inferior workmanship of materials. Products over 28 days old from the date of purchase may be replaced with a refurbished or repaired product.

The conditions of this guarantee are:

- The guarantee shall only apply to defects that occur within the 12 month guarantee period.
- Proof of purchase is required.
- The equipment is returned to BT or its agent as instructed.
- This guarantee does not cover the batteries and any faults or defects caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents.
- This guarantee does not affect your statutory rights.

Within the 12 month guarantee period

Prior to returning your product, please read the Help section beginning on page 43 or contact the BT Digital Video Baby Monitor 1000 Helpline on 0808 100 6554* for assistance. Additional answers to Frequently Asked Questions are available from www.bt.com/producthelp

In the unlikely event of a defect occurring, the Helpdesk will issue a Fault Reference Authorisation (FRA) number and instructions for replacement or repair. Please note you will need the FRA number before returning the product. This does not affect your statutory rights.

Outside of the 12 month guarantee period:

If your product needs repair after the guarantee period has ended or if you require technical assistance outside of the 12 month guarantee period, please call BT's approved technical support agent, Discount Communications Ltd on 0800 980 8999.

Returning your product
If the Helpline is unable to remedy your problem they will issue a Fault Reference Authorisation number and ask you to return the product to your original place of purchase. Where possible, pack the product in its original packaging. Please remember to include all parts, including the power supply adaptors and the original batteries.

For guarantee purposes proof of purchase is required so please keep your receipt.

Product disposal instructions

The symbol shown here and on the product means that the product is classed as Electrical or Electronic Equipment and should not be disposed with other household or commercial waste at the end of its working life.

The Waste of Electrical and Electronic Equipment (WEEE) Directive (2002/96/EC) has been put in place to recycle products using best available recovery and recycling techniques to minimize the impact on the environment, treat any hazardous substances and avoid the increasing landfill.

Product disposal instructions for residential users
When you have no further use for it, please remove any batteries and dispose of them and the product as per your local authority's recycling processes. For more information please contact your local authority or the retailer where the product was purchased.

R&TTE

This product is intended for use within the UK.

This equipment complies with the essential requirements for the Radio Equipment and Telecommunications Terminal Equipment Directive 1999/5/EC.

Declaration of Conformance
Hereby, Vtech declares that this BT Digital Video Baby Monitor 1000 is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

The Declaration of Conformance for the BT Digital Video Baby Monitor 1000 is available from www.bt.com/producthelp.

User Guide formats

This document is also available in other formats, such as Large print, Braille and Audio CD. If you would like a copy, please call 0808 100 6554*.

Offices worldwide

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